

## Account Registration (continued)

Registering an Account will involve entering a unique Username, Password, and answering 3 Security Questions.

### Register Your Account

Username

Password

Retype Password

**Password must include:**

Must be between 8 and 50 characters

Must contain at least 1 number

Must contain at least 1 letter

If you forget your username or password, we'll use these questions to help verify your identity and log you back in.

Question 1

What was your childhood nickname?

Answer 1

Question 2

In what city did you meet your spouse/significant other?

Answer 2

Question 3

What is your mother's maiden name?

Answer 3

Save

Cancel

## The Village of Plain City

800 VILLAGE BLVD

PLAIN CITY OH 43064

614-873-3527

WEBSITE: [WWW.PLAIN-CITY.COM](http://WWW.PLAIN-CITY.COM)

EMAIL: [VILLAGE@PLAIN-CITY.COM](mailto:VILLAGE@PLAIN-CITY.COM)

# The Village of Plain City

VIEW & PAY YOUR BILL  
ONLINE!

**NEW Customer Online  
Services Website**

# Account Registration

Registering your account on the Customer Online Services portal, [visit website link here](#).

Navigate to the Customer Online Services login screen and select the **Register Here** option.

The image shows the 'Customer Online Services' login page. It has a header with the text 'Customer Online Services' over a water ripple background. Below the header is a login form with fields for 'Username' and 'Password', each with a 'Forgot your [username/password]?' link. At the bottom of the form is a 'Don't have an account?' link, which is circled in red and labeled 'Register here'.

From the Register Your Account screen, enter **book** and **account** information. Also enter the **service address** as it appears on your utility bill. This will just be the first service address line. Also enter the **email** address the utility company has on file. If the utility company doesn't have an email address on file, please call 614-873-3527x100 to update

## Register Your Account

Start the signup process by telling us a little bit about who you are.

Book Number

1

Account Number

10

First Service Address Line  
(as it appears on your bill)

23 GRANDVIEW AVENUE

Email

support@freymunicipalsoftware.com

Continue

Cancel

# ACCOUNT SUMMARY VIEW & PAY ONLINE

Once logged in, Account Summary information will be displayed. From this screen, you can select to make a payment and to view your current bill.

The image shows the 'Account Summary' screen for 'Book 1 Account 10'. It displays the user's name and address: JOSEPH SMITH, 23 GRANDVIEW AVENUE, FORT THOMAS, KY 41075-210423. Below this, it shows the 'Account Summary' with the following details: Account status as of 12/12/2020, Amount Due \$48.40 (with a 'Pay Now' button), Last bill amount due 12/15/2020 \$33.40 (with a 'View Bill' button), and Last payment received 11/15/2020 \$53.32.

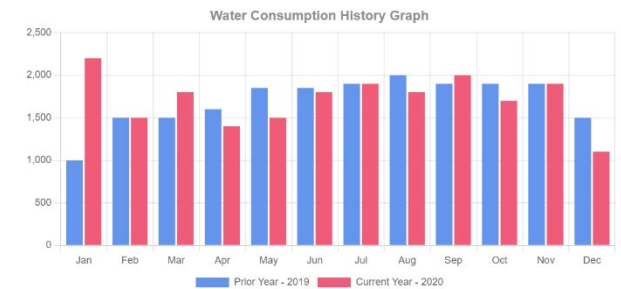
Bill/Pay History - click to view!

History	Services	Account
Date	Transaction Type	Amount
12/05/2020	Adjustment	\$15.00
12/01/2020	Bill	\$33.40 <a href="#">View Bill</a>
11/15/2020	Payment	\$53.32 <a href="#">View Receipt</a>
11/01/2020	Bill	\$53.32 <a href="#">View Bill</a>
10/15/2020	Payment	\$48.34 <a href="#">View Receipt</a>
10/01/2020	Bill	\$48.34 <a href="#">View Bill</a>
09/08/2020	Payment	\$55.81 <a href="#">View Receipt</a>
09/01/2020	Bill	\$55.81 <a href="#">View Bill</a>
08/10/2020	Payment	\$50.83 <a href="#">View Receipt</a>

# 2 YEARS OF USAGE HISTORY!

Meter Read Date	Usage	Estimated
12/01/2020	1,100	No
11/01/2020	1,900	No
10/01/2020	1,700	No
09/01/2020	2,000	No
08/01/2020	1,800	No
07/15/2020	1,900	No
06/01/2020	1,800	No
05/01/2020	1,500	No
04/01/2020	1,400	No

# Consumption History Graph



Year	Total Usage	Average Usage
2020	20,600	1,717
2019	20,400	1,700